

How To View Results On The Portal

Notification Email Sent

When results are sent to the portal, you will be notified with an email (unless you have turned these notifications off).

Dear Female,

You have an update in your Agape Allergy and Immunology Associates, LLC Patient Portal. To view the update, please log into the portal by using the link below:

Practice: https://urldefense.proofpoint.com/v2/url?u=https-3A_agapeai.ema.md-3A443_ema&d=DwlCaQ&c=euGZstcaTDIlvimEN8b7jXrwqOf-v5A_CdpgnVfiIMM&r=Subg-ijPeaxRwHgBzdg_Eisc9NRyZMRLZgMz2F4j1tl&m=lexU1I7ZMdYPr_uU48U0fxyz4kuQGjEc1YBxpVA0fVe7C7z4DZdopPN7iCBmBgJN&s=vylEX7bCGnlQhZoNkoYBuQjGkDu0MIbDdTrGF3jcY1Y&e=

If you no longer wish to receive portal notifications, please login using the above link and select the Contact Info section. You can then update the "Would you like to opt in to email notifications?" section.

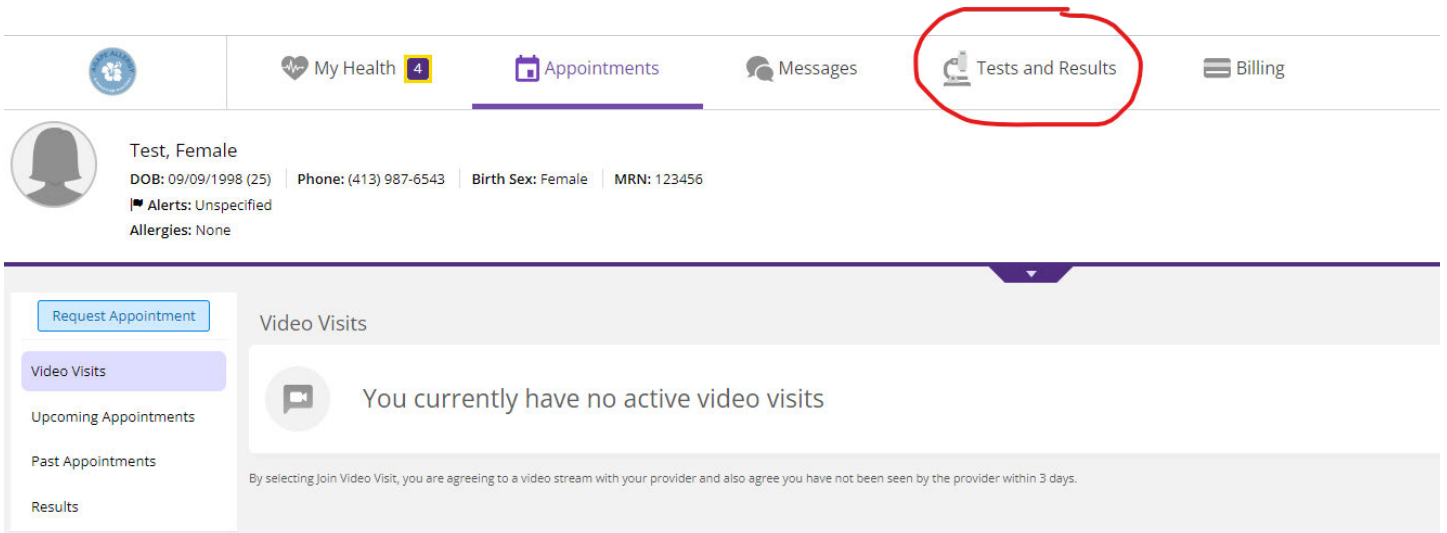
Thank you

Note: This is a system generated message. Please do not reply to this email.

Agape Allergy and Immunology Associates, LLC | 46 Daggett Dr Ste 1A | | West Springfield | MA | 010894638

Steps to Check Your Results

After logging into the portal using your username and password, at the top of the screen there is a tab that reads "tests and results" that you will need to click.



The screenshot displays the patient portal's navigation bar with the following elements:

- Logo: Agape Allergy & Immunology Associates
- My Health: 4 notifications
- Appointments
- Messages
- Tests and Results** (highlighted with a red circle)
- Billing

Below the navigation bar, the user's profile information is shown:

- Test, Female
- DOB: 09/09/1998 (25)
- Phone: (413) 987-6543
- Birth Sex: Female
- MRN: 123456
- Alerts: Unspecified
- Allergies: None

The main content area features a sidebar on the left with the following menu items:

- Request Appointment
- Video Visits (selected)
- Upcoming Appointments
- Past Appointments
- Results

The main content area displays a "Video Visits" section with the message: "You currently have no active video visits". Below this message, a note states: "By selecting Join Video Visit, you are agreeing to a video stream with your provider and also agree you have not been seen by the provider within 3 days."

